

### **AMENDMENTS TO THE SPECIFICATION**

Paragraph at page 8, line 10:

FIG. 2 is a block diagram showing the functions of a network service management device. As shown in the diagram, the network service management device incorporates a variety of ~~[[devices]]~~ device clusters for providing internet connection services, and managing customer information, network information, and provider information. The major components include an input and output device 21 such as a keyboard or a display to enable the operations manager of the provider to input information relating to the services provided by the provider and domain information such as information relating to the operations management network configuration of the provider, a storage device 22 for storing input information on the basis of information type, a workflow server 24 for determining the internal or external forward destination for each processing command, as well as a bandwidth broker 23 for performing registrations of domain information and service information with the multi-domain service broker and cooperating with the workflow server 24 in determining the subject for executing the next process, and internal processing servers such as a customer care server 25 for performing processing within the network service management device, a policy server 26, a design server 27, and a network management device 28.

Paragraph at page 12, line 3:

The domain route management device 232 registers the domain linking information necessary for providing network service to customers in the domain configuration storage section 222, and also manages such information. The internal system communication device 235 provides an interface for the bandwidth broker 23 and the workflow server 24 to communicate.